

LED is not able to turn on

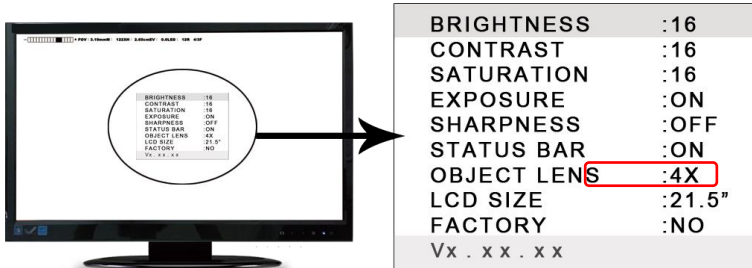
Q: Why does my UM06 LED not working?

A: There are two possibilities. (1) UM06 lens does not switch to 4x mode. (2) Device is under [FL] mode.


(1) Lens not in 4x mode

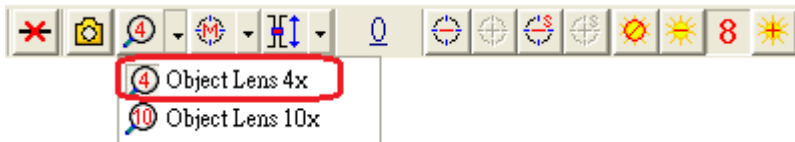
(a) Choose 4x Lens mode on HDMI mode

Please make sure that the 10x lens and 10x lens power cable has removed from LED board. Then Access **HDMI mode**> Press Remote control "Menu" button > Check Lens setting: Switch 10X Lens to 4x lens.



(b) Choose 4x Lens mode on PC mode

Please access PC mode and connect software> Enable Device Control Mode  > Go to Lens > Choose 4x Lens.



(2) Device in [FL] mode

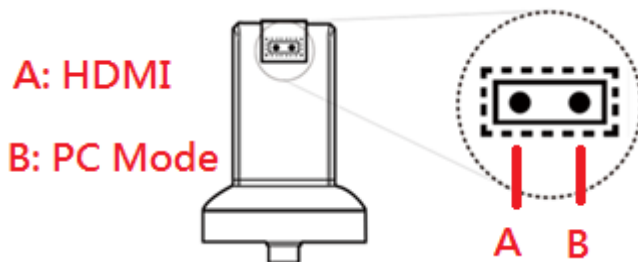
If your device is under [FL] mode, simply long press the [status] button for 10 seconds until the LED light on.

UM06 No image on PC or HDMI mode.

Q: Why my UM06 show no image on PC or HDMI mode?

A: Please make sure your device is in correct mode.

Firstly, please check your IR indicator, only light on one side.



If you connect to HDMI monitor, please press HDMI button (A) to switch to correct mode.

If you connect to PC, please press PCCam mode (B) to switch to PC mode.

If Indicator blinks, it means the cable connection is not correct. Please make sure all cable has plug in right port.