

## Setup Compatibility and Security

### **Q: When do I need to setup the compatibility and security?**

A: When you encounter with following situations, please adjust the setting in **Properties**.

- **Not able to activate the Device Control Mode.**

It is because UMX-Cam software requires to access to System to control the microscope motor. But system does not allow it.

- **When you see Microscope is Found but Connect button is white out.**

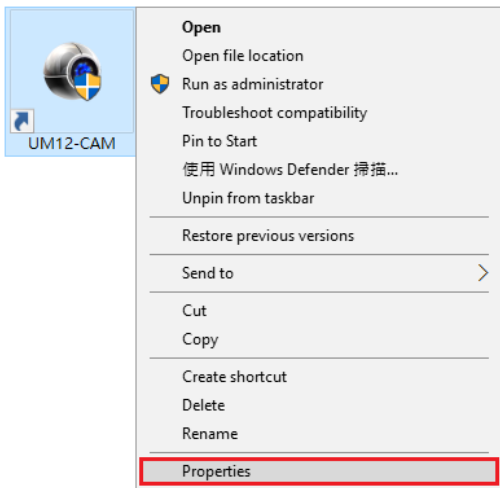
Because the software was build up under Windows XP, therefore, for some new Operation system such as Win 8 and Win 10, you need to change compatibility to Win XP SP3.

- **Access Violation at address 0040E8E5/07B3571C**

- **Fail to open software after update to new Windows system (Frequently happened in Win 8/10)**

Please refer to following steps:

(a) **Compatibility** : Firstly, Right click the Vitiny software to open **Properties**

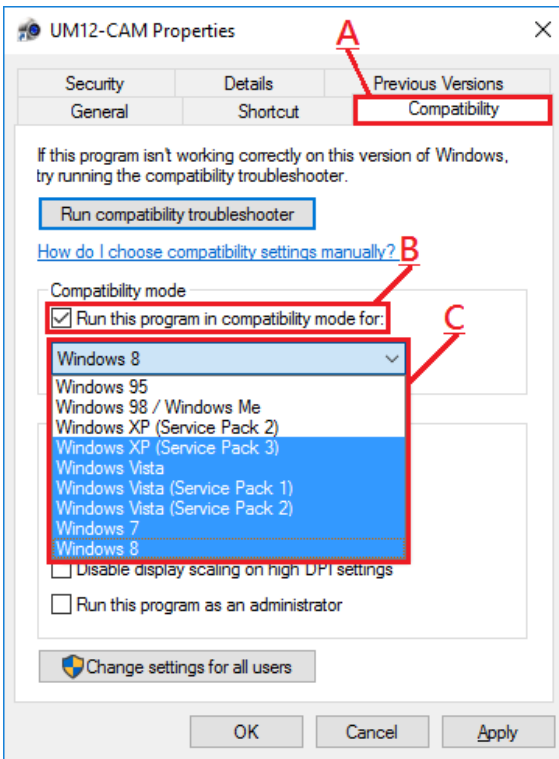


1. To run a program in compatibility mode (See screenshot below)

(A) Click on **Compatibility** tab

(B) Check the **Run this program in compatibility mode for** box

(C) Click on the drop down menu arrow and select Windows XP (Service Pack 3)



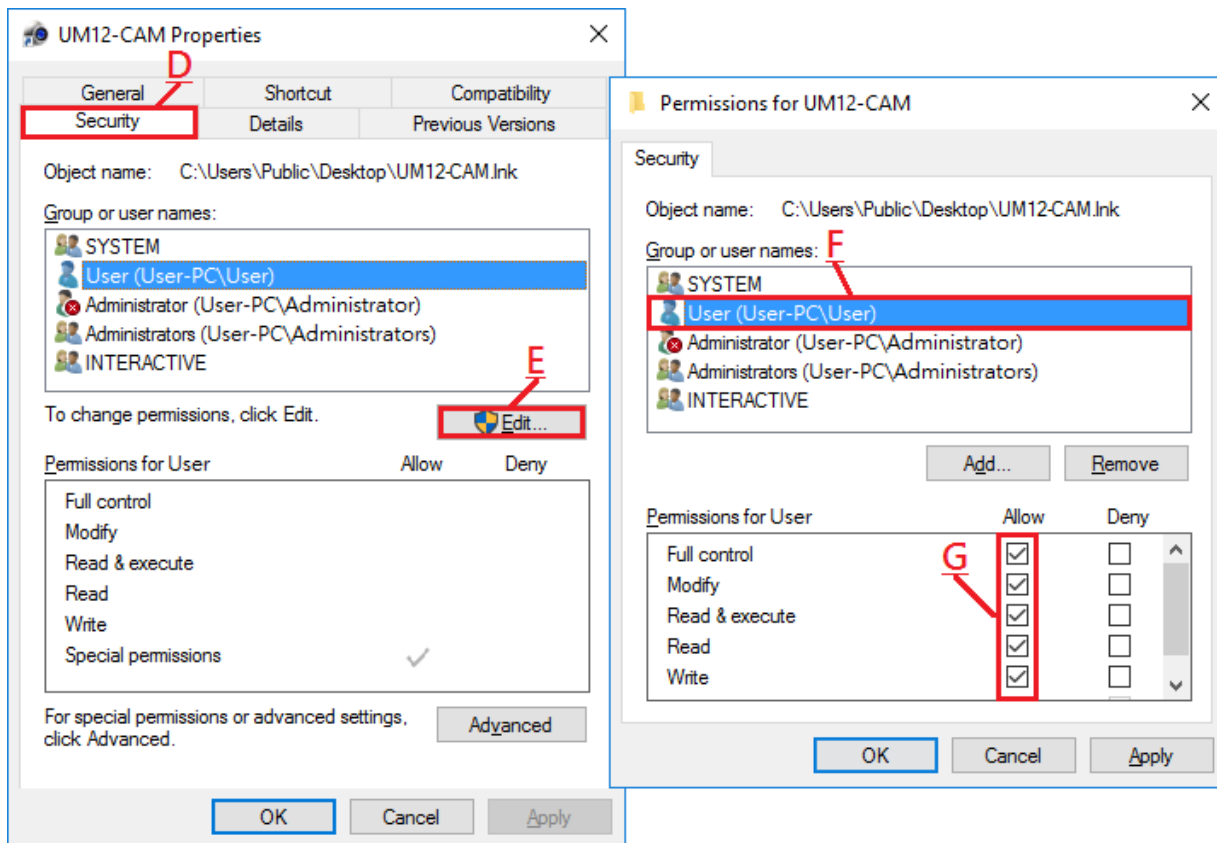
(b) Security: To change the permission for user (See screenshot below)

(D) Click on **Security** tab

(E) Click **Edit**, and (F) choose **\*User (User-PC\Administrator)** to edit permission for user

NOTE: *Name can be User or other according to computer setting.*

(G) Check all the **Allow** column, and click **OK** and **Apply**



(c) Double check and confirm **OK**.

If you still encounter with connection problem, please contact [mltc@vitiny.com](mailto:mltc@vitiny.com)

