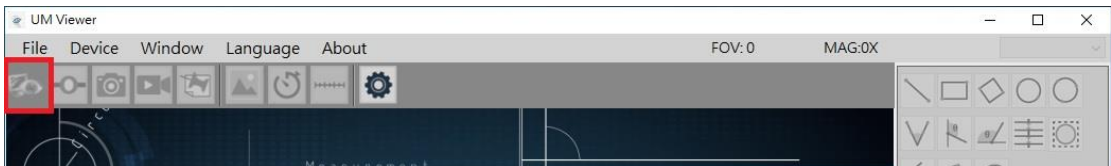


“UM Viewer” Connection

1. Please install the latest **UM Viewer**. Download link (AP Program > UM10) :
http://www.vitiny.com/vitiny_en/ap_program.html
2. Open **UM Viewer** and click “Connect” to start using software.



If “Connect” in grey, it means computer cannot find the scope device. Please follow below steps to check if install properly:

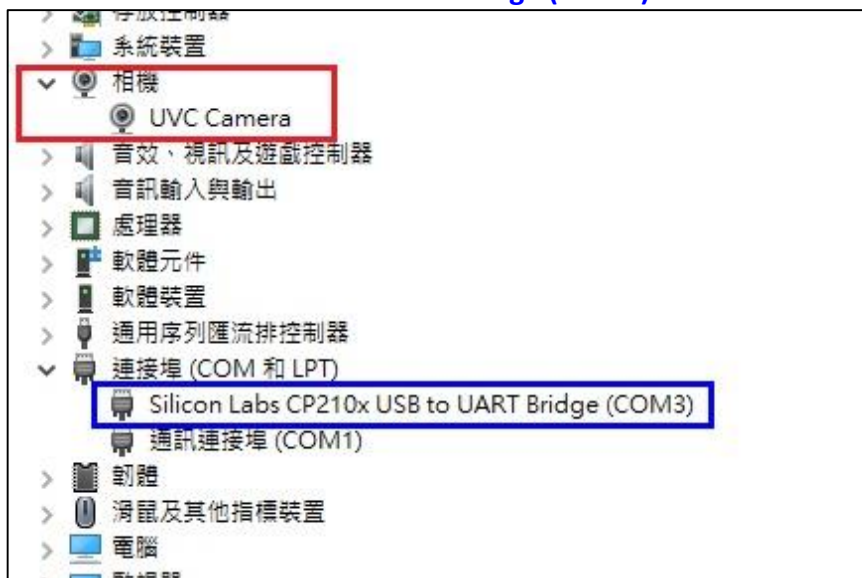


STEP 1: Check all the connection cables

Make sure UM10 is power on and USB cable connect to computer.

STEP 2: Check if computer has recognized the device

Go to “Device Manager” to check if computer can find (1) **UVC Camera** and (2) **Silicon Labs CP210x USB to UART Bridge (COM3)** after connecting the device.



If still CANNOT work, please double check below:

1. **Plug in another USB port.**
-DONOT use any USB extension, Hub or in the front of PC
2. **Make sure only open one camera program.**
-DONOT open the same or different Vitiny AP, or any other Webcam software such as: AmCap at the same time
3. **Close ViTinity software and test with “AmCap”** (Free download link:
<https://amcap.en.softonic.com/>)
⇒ Please feedback us if you can see ViTinity Scope image via AmCap?